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Performance analysis in e-Government management through Pusat Informasi dan Koordinasi Covid-19 provinsi Jawa Barat (PIKOBAR) Aplication
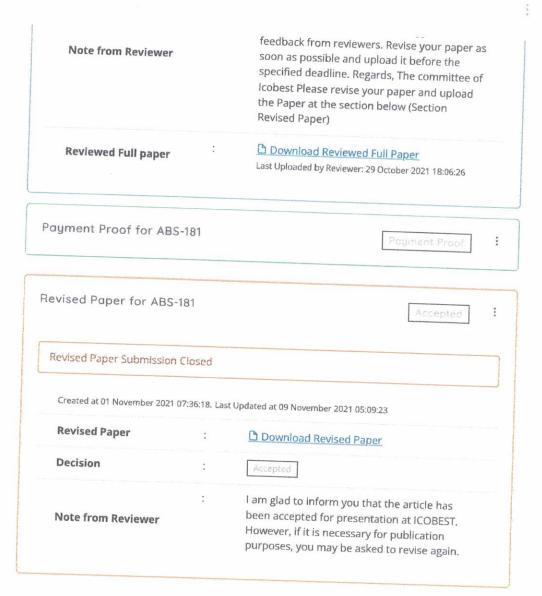
Topic: Government Science

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Unikom

The purpose of this study is to examine the Performance analysis in e-Government management through PIKOBAR. PIKOBAR is an information service innovation related to the Covid-19 pandemic in West Java. However, in terms of providing existing information, this application still has problems, especially on application features. So that the delivery of information to the public regarding the Covid-19 pandemic is still an obstacle. This study uses a descriptive method with a qualitative approach. The research results show that the performance aspect still has obstacles in terms of production performance and response time. (Approx 92 words)

Keywords: the Performance analysis, e-government, PIKOBAR

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