

Korespondensi Artikel :
E-Service Quality of Hospital To Measure Patient
Satisfaction
(B.A.4)



Riani Lubis
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[JESTEC] Manuscript ID: JESTEC_SI_INCITEST_2020_Riani Lubis - Submission Received

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Journal Name	Journal of Engineering, Science and Technology
Manuscript ID	JESTEC_SI_INCITEST_2020_Riani Lubis
Authors	Riani Lubis, Sufa Atin
Title	E-Service Quality of Hospital to Measure Patient Satisfaction

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[JESTEC] Manuscript ID: JESTEC_SI_INCITEST_2020_Riani Lubis – Major Revision

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Dear Author,

Thank you for submitting the following manuscript to Journal of Engineering, Science and Technology:

Journal Name	Journal of Engineering, Science and Technology
Manuscript ID	JESTEC_SI_INCITEST_2020_Riani Lubis
Authors	Riani Lubis, Sufa Atin
Title	E-Service Quality of Hospital to Measure Patient Satisfaction

It has been reviewed by experts in the field and we request that you make major revisions before it is processed further. Please find the comments from reviewer in the attached file.

Please revise the manuscript according to the reviewers' comments and upload the revised file within 10 days. Use the version of your manuscript found at the above link for your revisions, as the editorial office may have made formatting changes to your original submission. Any revisions should be clearly highlighted, for example using the "Track Changes" function in Microsoft Word, so that changes are easily visible to the editors and reviewers. Please provide a cover letter to explain point-by-point the details of the revisions in the manuscript and your responses to the reviewers' comments. Please include in your rebuttal if you found it impossible to address certain comments. The revised version will be inspected by the editors and reviewers. Please detail the revisions that have been made, citing the line number and exact change, so that the editor can check the changes expeditiously. Simple statements like 'done' or 'revised as requested' will not be accepted unless the change is simply a typographical error.

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Thank you very much for resubmitting the modified version of the following manuscript:

Journal Name	Journal of Engineering, Science and Technology
Manuscript ID	JESTEC_SI_INCITEST_2020_Riani Lubis
Authors	Riani Lubis, Sufa Atin
Title	E-Service Quality of Hospital to Measure Patient Satisfaction

A member of the editorial office will be in touch with you soon regarding progress of the manuscript.

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Dear Author,

We are pleased to inform you that the following paper has been officially accepted for publication:

Journal Name	Journal of Engineering, Science and Technology
Manuscript ID	JESTEC_SI_INCITEST_2020_Riani Lubis
Authors	Riani Lubis, Sufa Atin
Title	E-Service Quality of Hospital to Measure Patient Satisfaction

We will now make the final preparations for publication, then return the manuscript to you for your approval.

If, however, extensive English edits are required to your manuscript, we will need to return the paper requesting improvements throughout.

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Dear Author,

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Journal Name	Journal of Engineering, Science and Technology
Manuscript ID	JESTEC_SI_INCITEST_2020_Riani Lubis
Authors	Riani Lubis, Sufa Atin
Title	E-Service Quality of Hospital to Measure Patient Satisfaction

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